

PASSWORD+SMS AUTHENTICATION MANUAL

www.bluorbank.lv

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TERMS AND DEFINITIONS

Bank – AS BlueOrange Bank.

Internet Bank – AS BlueOrange Bank Internet Bank.

1. GENERAL DESCRIPTION

1.1. The Password+SMS authentication is a means of authentication that is used for:

- 1.1.1. Logging into the Internet Bank;
- 1.1.2. Signing payment orders, cash withdrawal requests and different applications in the Internet Bank;
- 1.1.3. Correspondence with the Bank in the Internet Bank.

2. ACTIVATING PASSWORD+SMS AUTHENTICATION USING THE INTERNET BANK

2.1. To activate Password+SMS authentication, do as follows:

- 2.1.1. Open the Internet Bank login page (<https://ib.blueorangebank.com>).
 - 2.1.1.1. In the **User** field, enter your user name to access the Internet Bank that you have stated in the Application for everyday servicing of an individual client.
 - 2.1.1.2. Click **Login**.

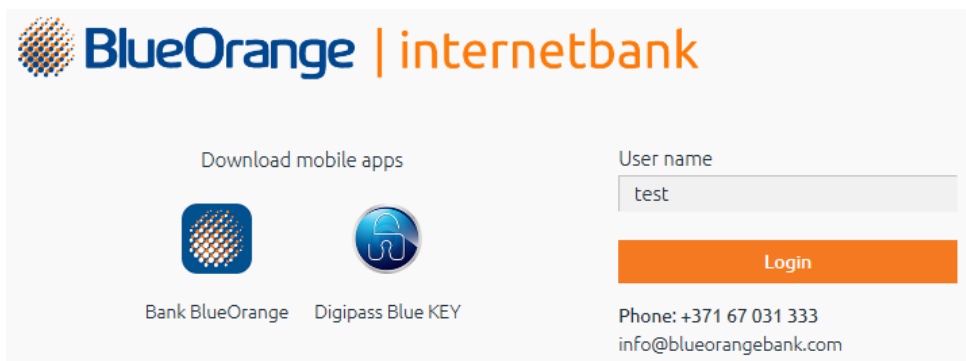



Fig. 2.1. Activating Password+SMS authentication – step 1.

- 2.1.2. You will receive SMS with an initial password for activating Password+SMS authentication.
 - 2.1.2.1. In the **Digipass code/Password** field, enter the initial password.
 - 2.1.2.2. Click **Login**.



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←

Use Blue KEY app to enter
Select the "Scan for login" function

User name
test

Digipass code/Password
●●●●●●●●

Login

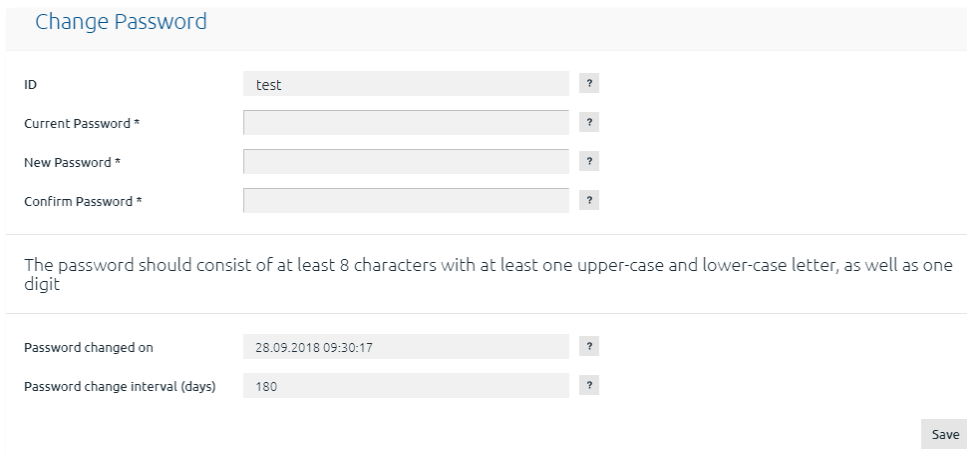
Phone: +371 67 031 333
info@blueorangebank.com

**If you use the Blue Key application (push notifications),
the code 707070 has been sent to your mobile device**

58 seconds are left for confirmation

Fig. 2.2. Activating Password+SMS authentication – step 2.

2.1.3. The page for changing the initial password opens.



Change Password

ID test ?

Current Password * ?

New Password * ?

Confirm Password * ?

The password should consist of at least 8 characters with at least one upper-case and lower-case letter, as well as one digit

Password changed on 28.09.2018 09:30:17 ?

Password change interval (days) 180 ?

Save

Fig. 2.3. Activating Password+SMS authentication – step 3.

2.1.3.1. In the **Current Password** field, enter the initial password provided by the Bank.

2.1.3.2. In the **New Password** field, enter your new password.

2.1.3.3. In the **Confirm Password** field, enter your new password once again.

2.1.3.4. Click **Save**.

2.1.4. In 10 seconds, the Internet Bank login page opens.

2.1.4.1. In the **User** field, enter your user name once again.

2.1.4.2. In the **Digipass code/Password** field, enter your password.

2.1.4.3. In the **SMS code** field, enter the SMS code that you have received in SMS.

2.1.4.4. Click **Next**.

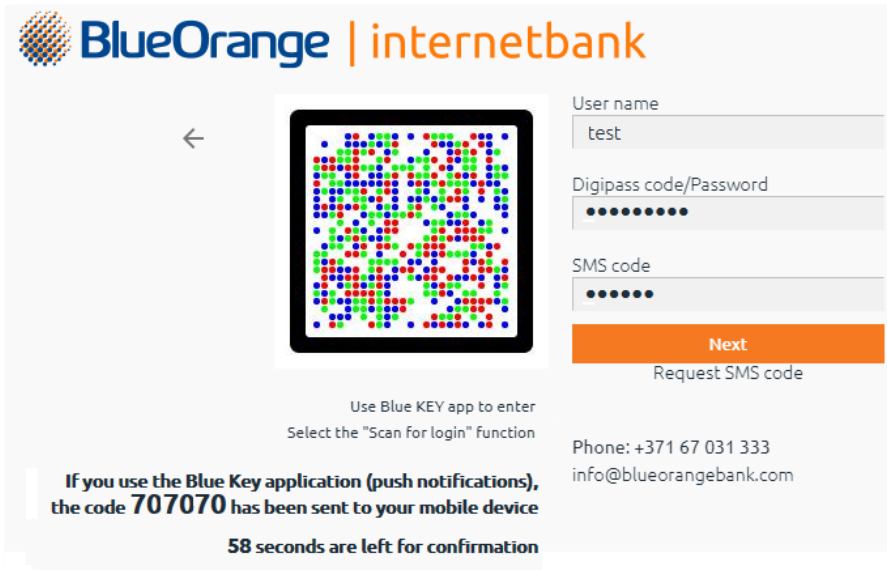


Fig. 2.4. Activating Password+SMS authentication – step 4.

3. REGULAR LOGIN TO THE INTERNET BANK, USING PASSWORD+SMS AUTHENTICATION

3.1. To regularly log into the Internet Bank, do as follows:

3.1.1. Open the Internet Bank login page (<https://ib.blueorangebank.com>).

3.1.1.1. In the **User** field, enter your user name to access the Internet Bank and click **Login**.

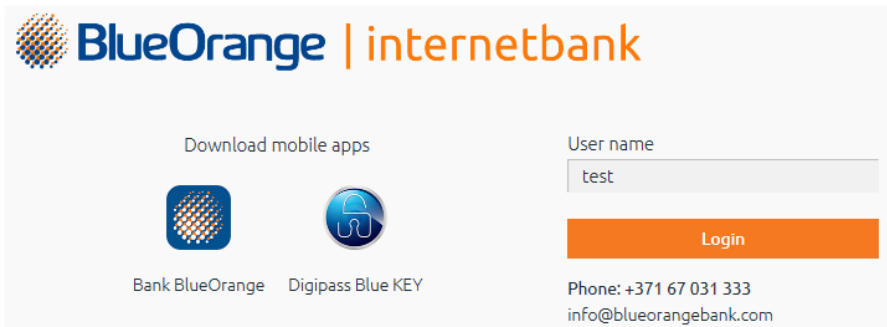
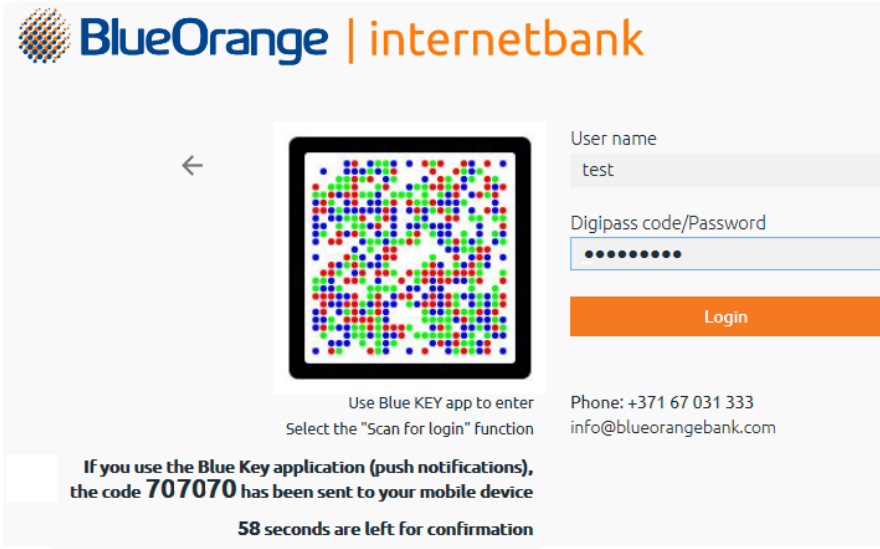


Fig. 3.1. Login to the Internet Bank – step 1.

3.1.1.2. In the **Digipass code/Password** field, enter your user name and click **Login**.



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←

Use Blue KEY app to enter
Select the "Scan for login" function

User name
test

Digipass code/Password
●●●●●●

Login

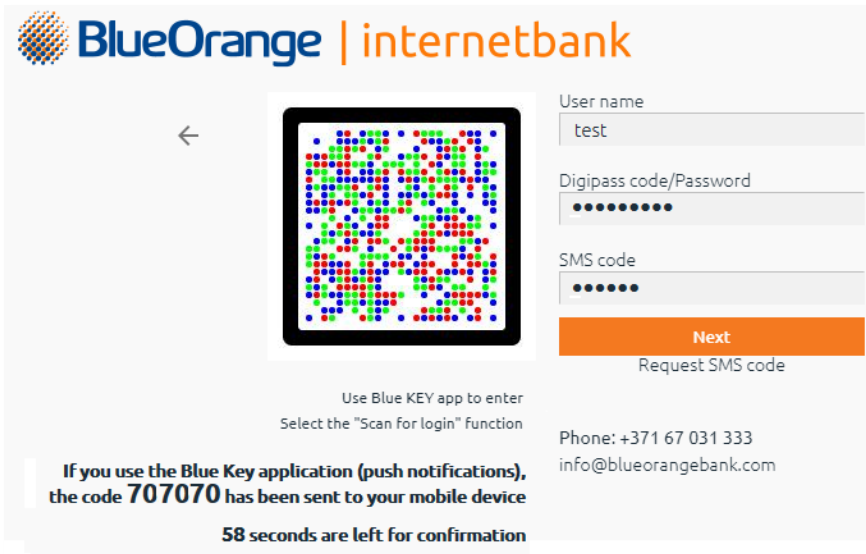
Phone: +371 67 031 333
info@blueorangebank.com

If you use the Blue Key application (push notifications),
the code **707070** has been sent to your mobile device

58 seconds are left for confirmation

Fig. 3.2. Login to the Internet Bank – step 2.

3.1.1.3. In the **SMS code** field, enter the SMS code that you have received in SMS. Click **Next**.



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Use Blue KEY app to enter
Select the "Scan for login" function

User name
test

Digipass code/Password
●●●●●●

SMS code
●●●●●●

Next
Request SMS code

Phone: +371 67 031 333
info@blueorangebank.com

If you use the Blue Key application (push notifications),
the code **707070** has been sent to your mobile device

58 seconds are left for confirmation

Fig. 3.3. Login to the Internet Bank – step 3.

4. SIGNING OF STANDARD DOCUMENTS AND THEIR SENDING IN THE INTERNET BANK USING PASSWORD+SMS AUTHENTICATION

4.1. Standard documents (applications, questionnaires, confirmations and other PDF documents) can be signed and sent in the Internet Bank.

4.1.1. Fill in a PDF document online and save it on your computer.

4.1.2. Log into the Internet Bank, using Password+SMS authentication.

4.1.3. In the Internet Bank, click **Compose**.

4.1.3.1. In the **Topic** field specify the topic of the message or select **Message to operator**.

4.1.3.2. In the **Message** field enter your message to the Bank.

4.1.3.3. Click **Add files** and select the file you want to send. The file name will be displayed.

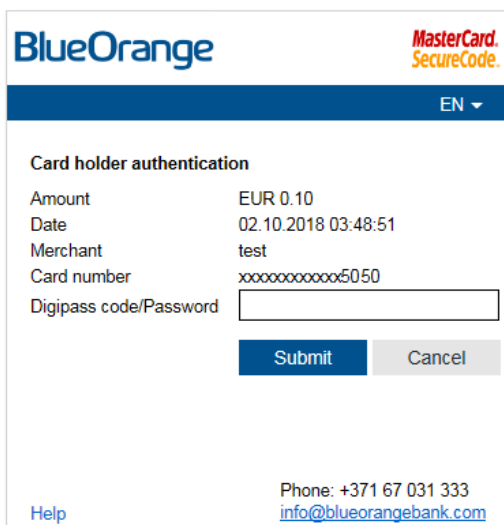
4.1.3.4. Click **Upload** all or **Upload the file**.

4.1.3.5. Click the **Save and send** button in order to open a dialog for signing the message with an SMS code. Enter an SMS code you have received in your mobile phone into the **SMS code** field and click **Send**.

5. ACTIVATING PASSWORD+SMS AUTHENTICATION WHEN MAKING PURCHASES AT WEBSITES SUPPORTING 3D SECURE TECHNOLOGY

5.1. Users, who do not have access to BlueOrange Internet Bank and who are users of additional payments cards or corporate payment cards, activate Password+SMS authentication when making the first purchase at websites supporting 3D Secure technology.

5.1.1. When you make the first purchase at a website, a window will open prompting you to enter your unique password for authentication with an SMS code.



BlueOrange MasterCard SecureCode

EN

Card holder authentication

Amount	EUR 0.10
Date	02.10.2018 03:48:51
Merchant	test
Card number	xxxxxxxxxxxx5050
Digipass code/Password	<input type="text"/>

Phone: +371 67 031 333
info@blueorangebank.com

[Help](#)

Fig. 5.1. Entering of an initial password.

5.1.2. Previously you have received SMS with your initial password (SMS text: SMS authentication has been activated. Your initial password: NNNN. BlueOrange). Enter your initial password into the **Digipass code/Password** field.

5.1.3. The screen for changing the initial password opens.

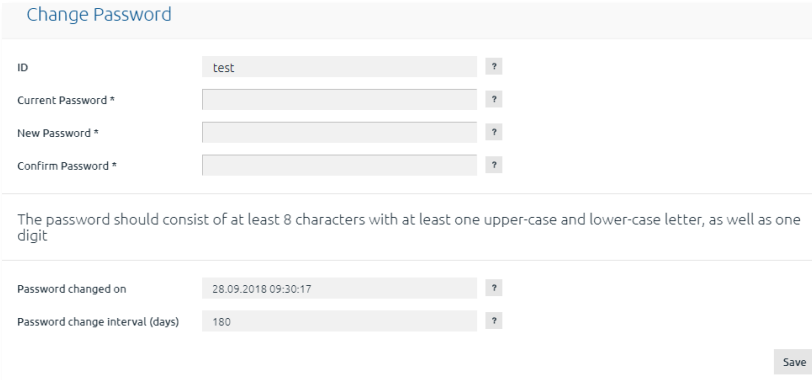


Fig. 5.2. Changing of an initial password to your own password.

5.1.3.1. In the **Current Password** field, enter the initial password provided by the bank.

5.1.3.2. In the **New Password** field, enter your new password.

5.1.3.3. In the **Confirm Password** field, enter your new password once again.

5.1.3.4. Click **Save**.

5.1.4. The screen for purchase confirmation opens. In the **Digipass code/Password** field, enter your password for authentication with an SMS code.

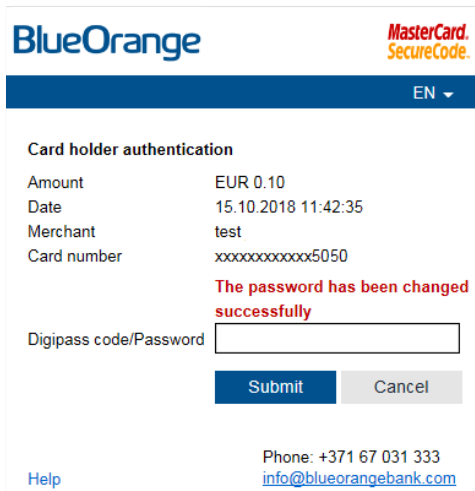
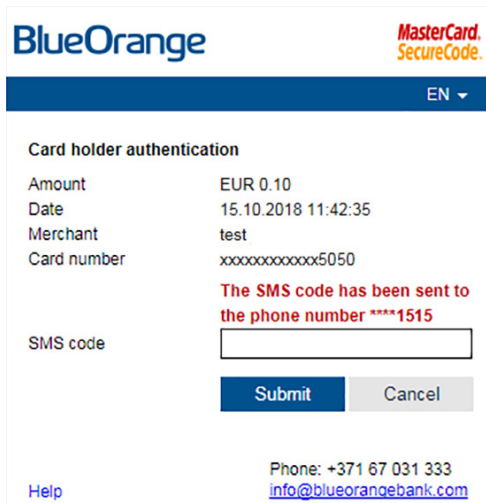


Fig. 5.3. Entering of your own password.

5.1.5. You will receive an SMS code in your mobile device; input the code into the **SMS code** field.



The screenshot shows a web interface for BlueOrange MasterCard SecureCode authentication. At the top left is the BlueOrange logo, and at the top right is the MasterCard SecureCode logo. Below the logos is a language dropdown menu set to 'EN'. The main content area is titled 'Card holder authentication' and contains the following details:

Amount	EUR 0.10
Date	15.10.2018 11:42:35
Merchant	test
Card number	xxxxxxxxxx5050

Below the details, a red message states: 'The SMS code has been sent to the phone number ****1515'. Underneath this message is a text input field labeled 'SMS code'. At the bottom of the form are two buttons: 'Submit' and 'Cancel'. In the footer, there is a 'Help' link and contact information: 'Phone: +371 67 031 333' and 'info@blueorangebank.com'.

Fig. 5.4. Entering of an SMS code.

5.1.6. Click **Submit**.